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TM&©
Universal Orlando Resort™ Team Member Newsletter
September 3 - 16, 2018

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Guests Encouraged to Celebrate the Magic of Going **"Back to Hogwarts™"**

Parking Plan For Upcoming Events

UO's Volunteer Program Celebrates 20 Years!

Halloween Horror Nights™ **Team Member Preview** Details

With one word you can change lives. With one small act you can make it happen.

Universal Orlando 's CommUnity Outreach Program Kicks Off Friday, September 7

ANNUAL WORKPLACE GIVING CAMPAIGN
COMMUNITY OUTREACH
UNIVERSAL ORLANDO RESORT™

Since 2001, Team Members have been making a difference by pledging over $16 million in support of the campaign. Every dollar you donate through our CommUnity Outreach campaign helps make a positive impact right here in Central Florida.

Inside this issue, you'll learn how Team Member contributions to our annual workplace giving campaign are making an impact and what Team Members can receive as thanks for their support of the program. You'll also learn how you can get involved, along with details about our special "U-Impact!" community event coming to Soundstage 33 on Wednesday, September 19!

UNIVERSAL ORLANDO RESORT™©

PRODUCED BY TEAM MEMBER COMMUNICATIONS
UNIVERSAL STUDIOS FLORIDA™ • UNIVERSAL'S ISLANDS OF ADVENTURE™ • UNIVERSAL'S VOLCANO BAY™ • UNIVERSAL CITYWALK™

CommUnity Outreach

YOUR IMPACT

Weathering the Storm Together: Hurricane Relief Efforts

Shortly after our community started to welcome families fleeing the impact of Hurricane Harvey and begin the clean-up from Hurricane Irma, our neighbors in Puerto Rico felt the effects of the powerful Hurricane Maria. Many evacuees fled the island with very few belongings and made a new home in our region. Local school districts welcomed over 6500 students, many of whom experienced the trauma of devastating storms and loss of their homes and possessions. Central Florida's non-profit organizations immediately responded providing much needed services for the impacted individuals and families. Universal Orlando Foundation was able to provide support for these organizations through a series of grants totaling over $156,000.

Grants from the Arts & Culture Fund to Orange and Osceola County Public Schools provided instruments, equipment, and supplies such as sheet music to displaced students throughout the counties.

Another grant assisted MicheLee Puppets in creating its Puppets Helping Kids in Crisis program, which uses the art of puppetry as a communication tool and as a platform for children to express themselves and to work through trauma. The grant allowed the organization to create Spanish-translated shows and curriculum for young students in local schools.

A grant from the Education Fund was able to support Orange County Public Schools' and A Gift for Teaching's goals to quickly distribute school supplies to teachers for their students in need. Additionally, the Education Foundation of Osceola County was able to support staff and purchase needed school supplies for hurricane-impacted students through a grant from the Foundation.

In an effort to further support evacuees in Central Florida, a grant from the Basic Needs Fund assisted with Heart of Florida United Way's focus on increasing housing stability and self-sufficiency. Support provided intensive direct and emergency assistance to individuals and families impacted by the storms.

Thanks to Team Member donations across multiple funds through the Workplace Giving Campaign, the Foundation was able to respond quickly and help our friends in need.

Check Out Your Contributions at Work

Visit UOTeam.com/workplacegiving to view the annual Impact Report, which highlights the grants awarded by the Universal Orlando Foundation.

UNIVERSAL ORLANDO Foundation

Join the Campaign Beginning September 7

ANNUAL WORKPLACE GIVING CAMPAIGN
COMMUNITY OUTREACH
UNIVERSAL ORLANDO RESORT™

Choose a Universal Orlando Foundation Fund That Speaks to You

One of the unique features of Universal Orlando's CommUnity Outreach workplace giving campaign is the ability for Team Members to select a fund that they are passionate about. Check out the funds below and choose one that you connect with or donate to the General Fund to provide support to a wide array of Central Florida charitable organizations. No matter what you choose, feel proud of your support to our community!

- **General Fund** - provides grants to a wide array of Central Florida charitable organizations that focus on basic needs, education, children, and families.
- **Arts & Culture Fund** - focuses on organizations that provide arts and cultural programs throughout the community.
- **Basic Needs Fund** - focuses on organizations that provide basic services such as food, clothing, and shelter.
- **Compassion Fund** - focuses on organizations that provide services for children with life-threatening illnesses or disabilities.
- **Education Fund** - focuses on organizations that are making a difference in educating youth in our community.
- **Team Member Charitable Fund** - recognizes Team Members' volunteer efforts by providing grants to non-profit organizations through the UGIVE program and assists fellow Team Members in need through the UOF Team Member Crisis Assistance Program.

Sign Up Online From Any On-Property Computer

Team Members may sign up online from any on-property computer, including Team Member Communication Station computers located at Team Member Services, Wardrobe, IOAsis, Break-Away Café, Exchange Drive, and Wahi Kai Tu. Pledge forms are also available for download from UOTeam.com and in person at Team Member Services in Bldg. B-111.

Already Participating? Your Pledge Will Automatically Roll Over for the 2019 Campaign

If you are already donating through weekly payroll deductions, your pledge will automatically renew beginning with the paycheck received on January 4, 2019.

The Rewards of Giving

In addition to the knowledge that a pledge is helping to transform lives, to show appreciation for your actions, eligible Team Members may receive the following at certain giving levels. Pledge:

- $5 / week (for 52 weeks) or $260 as a lump sum to receive two (2) one-day, one-park passes to Universal's Volcano Bay™
- $10 / week (for 52 weeks) or $520 as a lump sum to receive one (1) Universal Orlando 2-Park Preferred Annual Pass
- $15 / week (for 52 weeks) or $780 as a lump sum to receive two (2) Universal Orlando 2-Park Power Annual Passes
- $20 / week (for 52 weeks) or $1,040 as a lump sum to receive two (2) Universal Orlando 2-Park Preferred Annual Passes

All passes are provided by Universal Orlando and will be distributed to eligible participants via the Team Member Comp Pass System and will be available for redemption beginning December 15, 2018. As a reminder to those participating in the current campaign, annual passes not redeemed by December 10, 2018 will be voided.

For further details, visit UOTeam.com/workplacegiving, ask your Supervisor or CommUnity Outreach Coordinator, or contact Community Relations at 407-224-6566.

Mark Your Calendars for "U-Impact!"

Learn More about the Campaign and Volunteer Opportunities in the Community, and Meet with Over 25 Local Organizations!

Meet local nonprofit organizations and learn first-hand the impact your donations are making through the UO Foundation. Stop by to celebrate this year's campaign and enjoy snacks, giveaways, and prize drawings!

"U-Impact!" - Wednesday, September 19
11:00am - 2:00pm ▪ Soundstage 33

In the Spotlight

Guests Encouraged to Celebrate the Magic of Going "Back to Hogwarts™"

Opportunities include Scavenger Hunt, Photo Fridays, and More

Universal Orlando Resort and Universal Studios Hollywood™ are dedicating the month of September as Back to Hogwarts™ for guests to celebrate the start of a new school year at The Wizarding World of Harry Potter™. In both lands of The Wizarding World of Harry Potter™ at Universal Orlando Resort, guests will feel what it's like to go Back To Hogwarts™ as they experience iconic moments drawn from the stories. All month, they'll find different kinds of wizarding fun to enjoy together, like a Social Media Fan Meet-Up that took place on September 1, scavenger hunt, and more - check out the details:

BACK TO HOGWARTS™ SCAVENGER HUNT

Throughout the month, we're inviting guests to join a photo scavenger hunt through the lands and share how The Wizarding World of Harry Potter™ comes to life with #BackToHogwarts and #wizardingworldorlando. Guests can pick up a physical copy of the scavenger hunt map and instructions at:

ISLANDS OF ADVENTURE
- Flich's Emporium™ of Confiscated Goods in Hogsmeade™
- Islands of Adventure's Trading Company™

UNIVERSAL STUDIOS FLORIDA
- Wiseacre's Wizarding Equipment in Diagon Alley™
- Universal Studios Store™

It is also available for digital download on the Universal Orlando Official Blog.

PHOTO FRIDAYS

Guests can participate in special group photo opportunities every Friday in September in both Hogsmeade™ and Diagon Alley™ – and are encouraged to dress for the occasion in their best Back to Hogwarts™ wardrobe! Photos will be available for purchase so they can relive their first time going Back to Hogwarts™. Here are the times and locations (entertainment subject to change):

Friday, September 7
The Wizarding World of Harry Potter™ – Hogsmeade™
Hogwarts™ Express and Conductor Moment • 2:00pm

Friday, September 14
The Wizarding World of Harry Potter™ – Hogsmeade™
TriWizard and Frog Choir Moment • 12:45pm

Friday, September 21
The Wizarding World of Harry Potter™ – Diagon Alley™
Carkitt Market Stage • 12:00pm

Friday, September 28
The Wizarding World of Harry Potter™ – Diagon Alley™
Knight Bus Moment • 2:00pm

DRESS FOR BACK TO HOGWARTS™

The Back to Hogwarts™ experience wouldn't be complete without a house robe or favorite wizarding world costume! We are encouraging guests to dress up and show off their creativity with their favorite witches and wizards to celebrate Back to Hogwarts™. Costume guidelines apply, visit UniversalOrlando.com and select *Theme Park Services> Policies* and *Restrictions> Costume Guidelines Tab.*

Stay tuned to Universal Orlando's official blog at blog.universalorlando.com for more Back to Hogwarts™ fun. Plus, be prepared to answer guest questions - visit uKNOW from any on-property computer for complete details.

International Drive Chamber Honors Destination Universal Vacation Planner

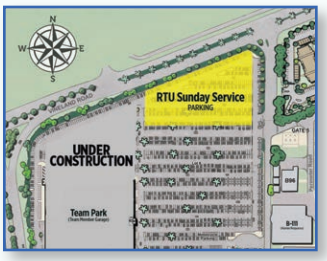
Sonia (center) is joined by fellow Destination Universal Team Members Dan Donovan (L) and Charlene Cothran (R)

Sonia Seoane Viqueira, Destination Universal Vacation Planner, was recently named Ambassador of the Month by the International Drive Resort Area Chamber of Commerce. Sonia is a longtime Vacation Planner with DU who has demonstrated service *The Universal Way* with Universal Partner Hotel guests for many years.

"Sonia has been recognized by our hotel partners and has frequently been identified on TripAdvisor by guests for her unique and compassionate service" says Dan Donovan, Sr. Director of Destination Experiences. "I was so pleased to see Sonia celebrated at the Chamber of Commerce luncheon and am extremely proud of her." Sonia was surprised at a luncheon hosted by the International Drive Resort Area Chamber of Commerce at The Doubletree across from Universal Orlando

PARKING NOTICE

Two Upcoming Events (Sunday, Sept. 9 & Thursday, Sept. 27) Require Use of Main Team Member Lot



Rock the Universe - Sunday Service
Sunday, September 9

Beginning at 6:00am on Sunday, September 9, the Sunday Service for Rock The Universe will require parking restrictions to portions of the Team Member parking lot near the Vineland Road entrance. Although the event concludes by noon, parking may still be restricted until all guests have cleared the area.

Microsoft Ignite
Thursday, September 27

As with our Grad event parking plan, on Thursday, September 27, we will be adapting the Team Member lot to accommodate event parking and guest buses for Microsoft Ignite. As such, the main Team Member parking lot will need to be clear of vehicles by mid-afternoon: we encourage Team Members to park at CityWalk.

Detailed information, including specific timing and maps of the lot, will be available at **UOTeam.com/parking** the week of the event.

Team Member Parking Dos and Don'ts

During the expansion of TeamPark, we understand it might be difficult to find a parking space. However, there are important parking restrictions that every Team Member needs to understand.

Please visit **UOTeam.com/parking** to familiarize yourself with the updated "Dos and Don'ts of Parking" to avoid additional delays or possible towing of your vehicle.

As always, we appreciate your patience and understanding!

Thank You

Celebrating 20 Yea

Twenty Memorable Moments from Un

"It is my honor to serve

as the President of the UO Volunteer Board as we celebrate 20 years of this outstanding program. Personally, I can attest to the importance of volunteering in my life. I have been involved with the Southeast Region of Canine Companions for more than 10 years as a volunteer puppy raiser and a member of the board of directors. It is my sincere privilege to support Canine Companions and to help transform lives and offer hope, joy and independence to hundreds of adults and children with disabilities. Supporting this organization and making a difference within the community is extremely important to me. And I know I'm not alone when I say how volunteering has changed my life. A special thank you to all the Universal Orlando Team Members who volunteer in our community and help make Central Florida a better place for us all!"

Cathy Fischer, SVP, Global Merchandise, UPR
2018/2019 President, UO Volunteer Board

1 September 1998 – **Launch of the Universal Orlando Volunteers Program** and debuts the famous purple shirt!

4 June 2005 – Dedication of the **Eccleston Elementary School playground**

18 April 2018 – **Dan Donovan** honored as the first recipient of the Volunteer Leadership Award

13 2015-2016 – **UO Volunteers paint 100 homes** as part of Habitat for Humanity of Greater Orlando's Neighborhood Revitalization Initiative

8 April 2012 – Universal Orlando Volunteers support **Comcast Cares Day** by participating in a beautification and garden initiative at Eccleston Elementary School

15 Fall 2017 – Orlando Business Journal's first ever **Corporate Philanthropy Award** – Universal Orlando was recognized as the top corporation in the Volunteer Hours and overall Charitable Contributions categories

11 July 2013 – A Gift for Teaching backpack builds begin resulting in more than 400 **Universal volunteers building more than 11,000 backpacks** with supplies for partner schools

Diane O'Dell (L) and Polly Tudela (R)

"As I look back on 20 years

of the Universal Orlando Volunteer Program, the program would not be a success without the dedication and commitment of Polly Tudela. Polly has played a pivotal role in all aspects of the program from establishing the program's structure to standing side by side with Universal Orlando volunteers at hundreds of volunteer projects throughout our community. A big THANK YOU to Polly for making this program what it is today!"

Diane O'Dell
VP, Community & Diversity Relations, Universal Orlando Resort

3 March 2003 – Universal Parks & Resorts receives the prestigious **Points of Lights Award** for Excellence in Corporate Community Service

5 April 2006 – **Club 52** launches to recognize Team Members who volunteer at least 52 hours per year

16 April 2017 – **Club 52 Elite program** launches for Team Members who volunteer 104 hours or more annually

20 Septe… **new U… Volun…**

17 President's… of the Year,… 2014 - **Ed…** 2015 - **Jenn…** 2016 - **Meli…** 2017 - **Stepha…**

More than **400,000 volunteer hours** since 1998 = about

rs of Purple Power!

niversal Orlando's Volunteer Program

"Our Team Members care

about making a positive impact in the Central Florida community, as evidenced by the great success of our volunteer program. Since its inception, Team Members have logged over 400,000 hours of service! This is an incredible testament to our commitment to volunteerism and the variety of opportunities available. I congratulate everyone who has played a part in our community efforts. As we mark this wonderful milestone, I encourage everyone to find their own way to give back. Just think of the impact we can make over the next 20 years!"

Bill Davis
President & COO, Universal Orlando Resort

6 January 2006 – **Vivian Geary** is honored as the first recipient of the President's Volunteer of the Year Award (for 2005), followed by **Trisha Engler** for 2006, **Connie Colley** for 2007, and **Erin Bowen** for 2008.

10 President's Volunteer of the Year, 2009-2012:

2009 - **William Tidball**
2010 - **Eric Foster**
2011 - **Cathy Fischer**
2012 - **Mike Mergenthaler**
2013 - **Frank Huebner**

12 2012 – **Bites, Camera, Action Launch** – more than 25,000 hours of volunteer service to date in support of providing food to those in need in our community

RSAL ★ nteers ★ ORLANDO

mber 2018 – Our **Universal Orlando nteers Logo** debuts

2 December 2002 – Dedication of **Marc's DinoPutt** at Give Kids the World Village

19 UGIVE

April 2018 – In recognition of Universal Orlando Team Members' volunteer efforts, Universal Orlando Foundation **UGIVE Grants surpass $1.4M in total** impacting more than 400 local non-profits

14 Spring 2017 – Universal Orlando **Volunteers build an all-inclusive playground** at Canine Companions for Independence Southeast headquarters

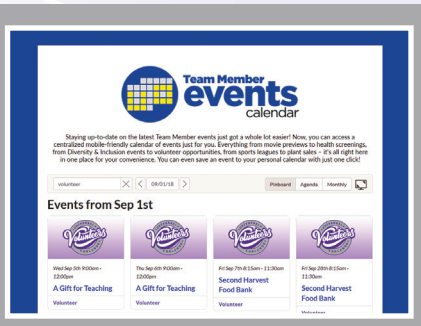
7 April 2006 – First **UGive Awards Luncheon**

7
s Volunteer
2014-2017:
Colleran
ifer Taylor
issa Lanzo
nie Fleischer

9 2012 – **Art of Tomorrow program launch** – hundreds of Universal Orlando Team Members have volunteered to showcase careers in the arts to local youth

Get a Cause. *Get Involved!*

View current opportunities on the Team Member Events Calendar at UOTeam.com/events



You can view all upcoming volunteer events by searching for the keyword "volunteer" - and you can even save opportunities to your personal calendar with just one click!

16,666 days = over 2,381 weeks = more than 45 years!

Around Our Universe

BUILDING A BETTER UNIVERSE

Thank You for Taking the 2018 TSAT Survey!

The 17th annual TSAT survey has come to a close, with tremendous Team Member participation. Thank you to everyone who participated in this edition of TSAT!

Your feedback will be analyzed over the next few weeks and prepared for reports at a company, division, and department level. These reports will help drive team action plans to increase Team Member satisfaction levels. Stay tuned... the results of the 2018 TSAT Survey will be shared in November.

Recycling and You: Backstage Guidelines

UO's Park Services team continues to make great strides in our recycling initiatives across property; however, it is up to all of us to help make sure Green is Universal. Do your part and place recyclable items in the appropriate receptacles.

Did you know the following can be recycled in backstage areas?

- **Cardboard** - flatten cardboard and place next to a waste container
- **Plastic, Glass & Metals** (plastic containers #1-7, aluminum & tin, bottles & jars) - place in a recycle container or desk bin
- **Mixed Paper** (non-confidential office paper, file folders, paperboard, envelopes, junk mail, newspaper, magazines, glossy paper, catalogues) - place in a recycle container or desk bin

Together, we can make an impact on the amount of waste diverted from our landfills!

Be the FIRST to Scream at the Exclusive Team Member Preview of Halloween Horror Nights™!

Assist our Entertainment and Operations teams in testing the haunted houses, scare zones, and show elements before the event opens to the public. **To help ensure an unforgettable experience for our guests, this year's Team Member Preview will continue as a technical rehearsal exclusively reserved for destination Team Members (UO Team Members, Loews On-Site Hotel Team Members with UO IDs, and select third party team members).**

Team Member Preview
Wednesday, September 12
7:00pm - 1:00am
Universal Studios Florida™

Team Members will get to see all aspects of the Nation's Best Halloween Event before anyone else! Please remember that during the preview, teams will be adjusting special effects and show elements to ensure we deliver ultimate blockbuster entertainment experience for our guests.

ALL TEAM MEMBERS MUST ENTER THROUGH THE MAIN ENTRANCE OF UNIVERSAL STUDIOS FLORIDA
Please use the Toll Booths and park in regular guest parking. CityWalk Team Member Parking and the CityWalk Team Member Gate arm will be closed.

For more Team Member Preview details, including the event map, special offers, and more, stay tuned to UOTeam.com!

Invite a Guest to One (1) of Nine Event Nights!

Again this year, UO Team Members will be able to bring a Guest to a Halloween Horror Nights event night for free! Team Members will have the option to convert one (1) of their quarterly comp passes to a Halloween Horror Nights ticket, valid on one (1) of the following nine nights:

Sunday, September 16 • Wednesday, September 19 • Thursday, September 20
Friday, September 21 • Sunday, September 23 • Wednesday, September 26
Wednesday, October 3 • Wednesday, October 10 • Thursday, November 1

IMPORTANT: Required Redemption Method This Year: "Print at Home" Tickets

To reduce wait times at our front gates, this year we are requiring Team Members to use the "Print at Home" system to deliver these Halloween Horror Nights tickets to your Guests. Your Guest will receive their ticket via email within five (5) days prior to the date you select. They will simply print out their ticket and present their "Print at Home" admission directly at the turnstile for admission.

Visit UOTeam.com/comppass for answers to Frequently Asked Questions and step-by-step instructions on how to convert your ticket

Note: this opportunity is only available for UO Team Members and is not open to third party, concessionaires, or Loews Hotels team members.

Team Member Discounted Tickets

As always, Team Members can enjoy Halloween Horror Nights™ for free on any event night with their UO ID - but if you want to share the scares beyond your Guest ticket this year, there are several options to help your friends and family enjoy a discount. You can save even more when you attend Halloween Horror Nights™ during the first three weeks. Visit UOTeam.com/discounts and check out the discount details under 'Featured Offers.'

Team Members may purchase up to a total of 6 (six) discounted Halloween Horror Nights tickets™ during this year's event, including Frequent Fear products. Supplies may be limited. Team Member discounted tickets are only available for purchase at front gate ticket windows. Be sure to bring your valid UO ID.

Watch for Our Exclusive Coverage of Halloween Horror Nights in Our First Issue of *UOTM Insider,* Coming October 1

We've got answers to your questions of the Entertainment team, a look at one of the houses from this year's event, a center spread map and more in our inaugural issue of *UOTM Insider,* which will be distributed on Monday, October 1.

Team Members Only

Mark Your Calendars! Events For Your Benefit

PROSTATE CANCER AWARENESS EVENT

September is Prostate Cancer Awareness Month, come visit your Get Healthy! Well-Being Coordinator for health information about prostate cancer and the importance of early detection.

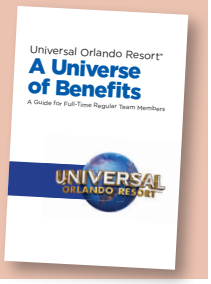
Thursday, September 13 – Exchange Drive – 8:00am – 5:00pm
Tuesday, September 18 – Wardrobe Hallway – 7:00am – 4:00m

MONTHLY EMPLOYEE ASSISTANCE PROGRAM VISIT

Looking for information on Universal Orlando's Employee Assistance Program? Stop by to speak with a representative who can answer your questions!

Wednesday, September 29 – (Wardrobe Hallway) 7:00am – 3:00pm

Discover a Universe of Benefits offered to UO Team Members! Get an overview at **UOTeam.com/yourbenefits**



team member health fair 2018
UNIVERSAL ORLANDO RESORT

TEAM MEMBER HEALTH FAIR

Save the date for our annual health fair! Meet with vendors, take part in screenings, prizes, giveaways, and more!

Thursday, October 11 - Soundstage 33 – 7:30am – 2:00pm

Help Us Get Ready for Our Instagram Debut – Get Up to Speed on the UO Team Member Social Media Policy

Our all-new, Team Member focused Instagram account launches in just a few weeks! As we prepare to join fellow Team Members on Instagram, now is a good time to review our existing social media policy.

We encourage you to use social media to share your positive experiences as a UO Team Member. Whether you're sharing your story with friends and family, or to the world, you're informing people on what it's like to be a part of the number one entertainment destination in the world!

YOU'RE EMPOWERED TO SHARE:

- ✓ Any and all **official** Universal Orlando communications that are publicly available
- ✓ Your **personal experiences** as a guest enjoying our resort
- ✓ Team celebrations or events in locations **available to the public**

*If it's **available to a guest** (on stage) and you are acting as a guest, **feel free to share** photos, tweets and more with your **personal network!***

USE CAUTION:

- ✗ Don't post photos, videos or tweets of **backstage or back-of-house** areas*.
- ✗ Don't share **speculating rumors** from fan or blog sites. Share news from official UO sources as noted above.
- ✗ Don't feel the need to **defend** Universal or interject yourself into conversations about the brand.

Learn more at UOTeam.com/termsofuse
Have questions? Speak to your supervisor or manager for details!

*Be on the lookout at some of our backstage events, where you will see signage alerting you that you are in a 'Social Safe Space'. In these specific back-of-house areas, during the event, you are cleared to take fun photos and post them to social media. In other instances, where the 'Social Safe Space' signage is not present, we ask that you use your best judgment. If you are in doubt as to whether you should post in a specific back-of-house area, don't do it.

For full guidelines, please refer to our social media policy at **UOTeam.com/termsofuse**.

Take the Comcast/NBCUniversal Volunteerism Survey Now Through Friday, September 14 on UOTeam.com

As we evolve our companywide volunteering programs, we want to ensure that we build opportunities that reflect the interests of our Team Members and continue to make this company a best-in-class place to work. With that in mind, please take a moment to fill out the Team Member volunteer interest survey on UOTeam.com to help guide the development of future volunteer programs. The survey will be available through Friday, September 14. Thank you!

COMCAST NBCUNIVERSAL

QUICK CUTS

Share Your Celebrations

- Congratulations to **Dionne Moore** from Entrance Operations and Ross Wyner on the birth of their child, Ava H Wyner, on July 16.
- Congratulations to **Matt Vanderlip** from Technical Services and Richelle Vanderlip on the birth of their child, Matthew Gerard Vanderlip, on August 4.
- Congratulations to **Heather Felshaw** and **Jonathan Guilfuchi** from Merchandise on the birth of their child, Jason Guilfuchi, on August 16.
- Congratulations to **Douglas Cain** from Merchandise and Traci Cain - the couple celebrated their 18th wedding anniversary on August 19.
- Congratulations to **Dawn Christensen** from Human Resources and Chris Christensen - the couple celebrated their 18th wedding anniversary on August 27.
- Congratulations to **Sherry Jones** from Merchandise and **James Jones** from Security - the couple celebrates their 25th wedding anniversary on September 3.
- Congratulations to **Ed Gillenwater** from Technical Services and Ruth Gillenwater - the couple celebrates their 33rd wedding anniversary on September 7.
- Congratulations to **Joey Price** from Entrance Operations and **Christopher Porch** from Human Resources - the couple celebrates their 1st wedding anniversary on September 5.
- Congratulations to **Rebecca Peyton** from Marketing & Sales and Lee Peyton - the couple celebrates their 25th wedding anniversary on September 12.
- Congratulations to **Jordan Stafford** from Entrance Operations and **Jeremiah Gibbons** from Attractions Operations on their recent engagement.

Are you celebrating a recent wedding anniversary, engagement, marriage, birth or adoption? Tell us about it and we'll feature it in upcoming communications! Visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

UNIVERSAL ORLANDO RESORT

And There's More

Get Ready for More Ways to Stay Informed!

After nearly 450 print editions of *UO News* (formerly *Universal News*) over the past 18 years, we are proud to acknowledge this as the last issue of the print edition of *UO News.* But we've got big plans for *UO News* and more – all to make communication with Team Members more timely, relevant, and engaging than ever:

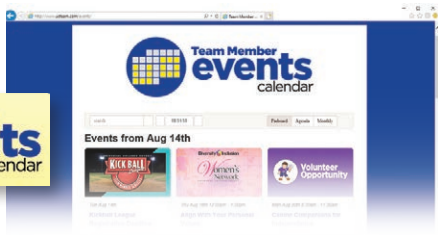
UO News Weekly E-mail Newsletter Coming Soon to Your Inbox

UO News Weekly will feature just-in-time company and Team Member news in an easy-to-read digest format. In the coming weeks, *UO News Weekly* will be sent to primary email addresses provided.

Don't want to miss out on *UO News Weekly*? Visit the Self-Service Center (ESS) and verify your email address is current. After logging in, just select 'Email Addresses' under 'My Info' to update or add your home email address.

Team Member Events Calendar

Now, you can access a centralized **mobile-friendly** calendar of events just for Team Members on your personal mobile phone or at UOTeam.com/events. Everything from backstage events to health screenings, from Diversity & Inclusion events to volunteer opportunities, from sports leagues to plant sales – it's all right here in one place. You can even save an event to your personal calendar! Just look for the yellow Team Member Events Calendar button on UOTeam.com.



All-New Print Magazine - *UOTM Insider*

UOTM Insider will tell the stories of our UO team with exclusive, behind-the-scenes features, recognition, perspectives from our leaders, and more. *UOTM Insider* will be available on newsstands across property and for download on UOTeam.com.

Team Member-Focused Instagram Channel

We're introducing an Instagram channel to connect you in an all-new way to your life at UO. From exclusive stories to unique highlights to fun interaction - we'll be inviting you to follow along and be a part of our Universal family.

We'll be celebrating the debut of *UOTM Insider* and the Team Member-Focused Instagram channel on October 1 across property.

Thanks for reading! Stay tuned to UOTeam.com and backstage digital displays for the latest updates!

uonews

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Questions? Comments? Story Ideas? Give us your feedback! E-mail **communications@universalorlando.com**
1000 Universal Studios Plaza • Orlando, FL 32819 | Phone: **407-224-5078** • **www.UOTeam.com**

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Note: Dates, times, pricing, locations, and other details are subject to change. Please visit UOTeam.com for updates to the online version.

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